2. If an examination by KUMHO shows that a casing of a KUMHO radial truck tire delivers unsatisfactory service due to factors within the manufacturer's control, KUMHO will give a credit toward the purchase price of a comparable new KUMHO tire in the amount indicated below:

Tire Size	Casing Value
8.25R15	\$30.00
7.50R16	\$30.00
8R17.5	\$30.00
215/75R17.5, 235/75R17.5	\$30.00
225/70R19.5, 245/70R19.5	\$30.00
265/70R19.5, 285/70R19.5	\$30.00
8.25R16	\$35.00
255/70R22.5	\$50.00
9.00R20, 10R22.5	\$60.00
10.00R20, 11R22.5	\$80.00
295/75R22.5	\$80.00
12R22.5, 315/80R22.5	\$90.00
12.00R24, 11R24.5	\$90.00
285/75R24.5	\$90.00
385/65R22.5, 425/65R22.5	\$90.00
445/65R22.5	\$90.00

3. Radial truck tires used in mining service are not eligible under this program.

## **REPLACEMENT WARRANTY**

If you receive a replacement tire under this warranty, it will be covered by the manufacturer's warranty and the supplemental limited mileage warranty that KUMHO Tire U.S.A, then gives on that tire.

ONLY EXPRESS WARRANTY GIVEN BY KUMHO APPLICABLE TO KUMHO/MARSHAL REPLACEMENT TIRES. KUMHO DOES NOT MAKE ANY OTHER EXPRESS WARRANTY OR IMPLIED WARRANTY OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

KUMHO DOES NOT AUTHORIZE ANY OTHER PERSONS. INCLUDING AUTHORIZED DEALERS TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION MARSHAL TIRES. KUMHO WILL NOT DO ANYTHING OTHER THAN WHAT IS STATED IN THIS WARRANTY IF A DEFECT IS FOUND TO EXIST IN A KUMHO/MARSHAL TIRE. ALL OTHER REMEDIES ARE EXCLUDED, INCLUDING ANY OBLIGATION OR LIABILITY ON THE PART OF KUMHO FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES (SUCH AS LOSS OF USE OF CAR. LOSS OF TIME OR **INCONVENIENCE) ARISING OUT OF A DEFECT.** 

THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

# A SAFETY WARNINGS A

Property damage, serious personal injury or death may result if any of the following safety precautions/recommendations are not followed:

 Driving on any underinflated tire is dangerous and may result in sudden tire destruction caused by excessive heat build-up. For replacement tires, your tire retailer should provide you with the proper inflation pressure. Otherwise, follow the air pressure recommendation found within your vehicle's owner manual or tire placard in your vehicle. If your replacement tire size is different from the original equipment tire size, ask your tire retailer for a revised air pressure recommendation guide in order to adequately support your vehicle's GVWR.

 Check the cold inflation pressure in all of your tires, including the spare tire, at least once every week and always prior to long distance trips. Failure to maintain the proper air inflation pressure may result in improper vehicle handling, and may cause rapid and irregular tire wear, reduction in tire durability, loss of vehicle control, or sudden tire failure that may lead to property damage, serious personal injury or death.

• Use an accurate tire gauge to check tire air pressures. Always maintain the proper recommended air inflation pressure in all tires. If there is an indication that one of your tires has lost four or more pounds of air pressure, immediately look for signs of penetration through the tire, valve leaks or wheel damage that may account for the air loss. You should also have your tires inspected by a tire retailer immediately.

 Air pressure should be checked when tires are cold (before they have been driven), ideally in the early morning. Driving, regardless of distance, causes tires to heat up and simultaneously increase air pressure.

Never exceed the maximum inflation pressure for the tire.

Never bleed air from hot tires as this may result in underinflation.

Inspect your tires daily. If you notice any damage to your tires or wheels, replace them with a spare and immediately visit any tire retailer for advice. Driving over potholes, curbs, wood debris. metal, etc., can damage a tire and should be safely avoided. Contact with such hazards requires an immediate and thorough tire inspection by your tire retailer.

• Always examine your tires for penetrations, bulges, cracks, cuts, and abnormal wear – particularly at the tire edges – which may be caused by. for example, vehicle misalignment or tire underinflation. Failure to properly control a vehicle when one or more tires are underinflated may result in an accident. Use of a damaged tire may result in rapid air loss. including sudden tire failure.

• An explosion of the tire/rim assembly may occur due to improper mounting. Only specially trained persons should mount tires.

- Failure to store tires in accordance with the following recommendations may result in damage to your tires, reduction in tire durability, or sudden tire failure:

 Tires should always be stored in a cool, dry, clean, indoor environment Tires contain waxes and emollients to protect their outer surfaces from ozone and weather cracking. As the tire rolls and flexes, the waxes and emollients continually migrate to the tire's surface, replenishing this protection throughout the normal and proper use of the tire. However, when tires sit outdoors and are unused for an extended period of time, the tire surface becomes dry, the tire may be susceptible to ozone and weather cracking, and the casing becomes susceptible to flat spotting.

• Surfaces on which tires are stored must be free from grease, gasoline, and other substances that could deteriorate the rubber.

• You should have a gualified technician check all tires where the Kumho Tire U.S.A., Inc. warranty policy period has lapsed, even if damage is not obvious.

- Do not overload your tires. Driving on any overloaded tire is extremely dangerous and may result in an accident causing property damage, serious personal injury or death.

 The maximum load rating marked on the sidewall of any tire is based on the maximum speed of operation. Tires that are loaded beyond their maximum allowable loads for a particular application will generate increased and excessive heat that may cause sudden tire failure leading to property damage, serious personal injury or death.

Eastern Division **11 Commerce Court West** Cranberry, NJ 08512 (201) 863-7505

Southeast Division 1240 Highway 155 South Mcdonough, GA 30253-7361 (678) 593-1420

Southern Midwest Division 4255 Patriot Drive, Suite #200 Grapevine, TX 76051-2304 (972) 355-5822

Kumho Technical Center 711 Kumho Drive Akron, OH 44333 (330) 666-4030

# FOR FURTHER ASSISTANCE

Contact your authorized KUMHO Tire retailer or call KUMHO Consumer Relations at:

Corporate Office & Western Division 10299 6th Street Rancho Cucamonga, California 91730 (800) HI-KUMHO



Kumho Tire U.S.A, Inc.

Northern Midwest Division 760 W. Crossroads Parkway, Unit B Bolingbrook, IL 60440 (815) 886-7914

# **KUMHOTIRES**

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Warranty Policies

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at the state 11' FRF 480-22 12 ANNU

### Kumho Consumer Warranty for Passenger and Light Truck Tires Kumho and Marshal Brand Limited Warranty

Congratulations! You have just purchased high quality tires from Kumho Tire U.S.A. Inc. This limited warranty covers the KUMHO and Marshal brand of passenger and light truck tires.

## I. WHAT IS WARRANTED AND WHO IS **ELIGIBLE UNDER THIS WARRANTY**

Kumho Tire U.S.A. Inc, 10299 6th Street, Rancho Cucamonga, California 91730, warrants to the original consumer purchaser that all KUMHO replacement radial tires either directly or through an authorized KUMHO dealer, and which are mounted on cars within the U.S.A., and becomes unserviceable for any reason within the manufacturers control, such tire will be replaced with an equivalent KUMHO tire.

### WHAT IS COVERED BY THE WARRANTY AND HOW LONG:

The life of the original usable tread has worn down to 2/32" remaining (worn down to the top of the built-in indicators in the tread grooves), before 6 years from the date of manufacture or purchase date supported with proof of purchase for every passenger and light truck tire (whichever comes first), and before 5 years from the date of manufacture for commercial truck tires (whichever comes first), any new tire manufactured by Kumho Tires Co., Inc. covered by this warranty becomes unserviceable due to a material or workmanship condition. KUMHO will do either of the following:

- A. During the first 2/32" of the original usable tread, Kumho will replace such tire with a comparable new KUMHO or Marshal tire free of charge. Applicable taxes on the new tire and costs of mounting and balancing and any other service charges are payable by the owner.
- After the first 2/32" of the original usable tread, a credit will be given toward the purchase of a comparable new KUMHO or Marshal tire to the original usable tread of the new tire. Applicable taxes and costs of mounting and balancing and any other service charges are payable by the owner.

The amount of such credit will be calculated by the following formula:

Remarks: \*\*\* Please refer to the Adjustment Credit Percentage Table to obtain the actual percentage amount when calculating the formula below.

Example: C = 5 (R.T.D) = \*\*\*38% x \$100.00 (P) = \$38.00 10 (O.T.D)

#### C: Amount of credit

- R.T.D.: Remaining Tread Depth
- O.T.D.: Original usable Tread Depth
- P: Purchased Price of New Tire in accordance with KUMHO Dealer's Price List effective at the time of adjustment.
- C. Temporary Spare Tire

During the first 1/32" of the original usable tread, Kumho will replace such temporary tire with a comparable new Kumho temporary tire free of charge. After the first 1/32" of the original usable tread, but less than 2/32", a credit of 50% towards a comparable new Kumho temporary tire will be given.

Applicable taxes and costs of mounting and balancing and any other service charges are payable by the owner.

D. Adjustment on ride complaint or out-of-round is allowed only during the first 2/32" of the original tread depth before 12 months from date of manufacture or purchase date (whichever comes first), supported with proof for every passenger and light truck tire.

### Adjustment Credit Percentage Based On **Remaining Tread Depth**

R.T.D (Remaining																									
Tread Depth)	8	9	10	-11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	- 30	31	32
2/32	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3/32	35	14	13	11	10	9	8	8	7	7	6	6	6	5	5	5	5	4	4	4	4	4	4	3	3
4/32	50	29	25	22	20	18	17	15	14	13	13	12	11	11	10	10	9	9	8	8	8	7	7	7	7
5/32	63	43	38	33	30	27	25	23	21	20	19	18	17	16	15	14	14	13	13	12	12	11	11	10	10
6/32	75	57	50	44	40	36	33	31	29	27	25	24	22	21	20	19	18	17	17	16	15	15	14	14	13
7/32	100	100	63	56	50	45	42	38	36	33	31	29	28	26	25	24	23	22	21	20	19	19	18	17	17
8/32	100	100	100	67	60	55	50	46	43	47	38	35	33	32	30	29	27	26	25	24	23	22	21	21	20
9/32		100	100	100	70	64	58	54	50	48	44	41	39	37	35	33	32	30	29	28	27	26	25	24	23
10/32			100	100	100	73	67	62	58	53	50	47	44	42	40	38	36	35	33	32	31	30	29	28	27
11/32				100	100	100	75	69	64	60	56	53	50	47	45	43	41	39	38	36	35	33	32	31	30
12/32					100	100	100	77	71	67	63	59	56	53	50	48	45	43	42	40	38	37	36	34	33
13/32						100	100	100	79	73	69	65	61	58	55	52	50	48	46	44	42	41	39	38	37
14/32							100	100	100	80	75	71	67	63	60	57	55	52	50	48	46	44	43	41	40
15/32								100	100	100	81	76	72	68	65	61	59	57	54	52	50	48	46	45	43
16/32									100	100	100	82	78	74	70	67	64	61	58	56	54	52	50	48	47
17/32										100	100	100	83	79	75	71	68	65	63	60	58	56	54	52	50
18/32											100	100	100	84	80	76	73	70	67	64	62	59	57	55	53
19/32												100	100	100	85	81	77	74	71	68	65	63	61	59	57
20/32													100	100	100	86	82	78	75	72	69	67	64	62	60
21/32														100	100	100	86	83	79	76	73	70	68	66	63
22/32															100	100	100	87	83	80	77	74	71	69	67
23/32																100	100	100	88	84	81	78	75	71	70
24/32																	100	100	100	87	85	81	79	76	73
25/32																		100	100	100	88	85	82	79	77
26/32																			100	100	100	89	86	83	80
27/32																				100	100	100	89	86	83
28/32																					100	100	100	90	87
29/32																						100	100	100	90
30/32																							100	100	100
31/32																								100	100
32/32																									100

The authorized KUMHO or Marshal dealer will determine the adjustment cost by multiplying the percentage of the original usable tread worn by the current KUMHO or Marshal dealer's price list in effect at the time of adjustment

## WHAT IS NOT COVERED BY THE WARRANTY :

- A. This limited warranty is applicable only in the United States, and any tires used or equipped on a vehicle registered or operated outside the U.S. are not covered by this warranty.
- B. Tires branded or marked "Non-Adjustable (NA) or Blemished (Blem) or DOT/Serial numbers previously cut will not be adjusted
- C. Any tire worn beyond the wear bars (less than 2/32" remaining tread)
- D. The cost of applicable taxes and mounting and balancing and any other service charges.
- E. Tire damage or irregular wear due to:
- 1. Road hazard, including puncture, cut, impact break, bulge, snag, stone drill, collision.

- 2. Continued use while run flat or under acute under-inflation.
- 3. Improper use or operation, without limitation, improper inflation pressure, overloading, use of an improper rim, tire/wheel assembly imbalance or other vehicle condition, worn suspension components, improper mounting or de-mounting, misuse, misapplication, fire or other externally generated heat, water or other material trapped inside the tire during mounting, tire alteration, racing or competition purposes, improper inserting of sealant, balance or filler materials.
- 4. Improper repair, or with repairs not conforming to the Rubber Manufacturers Association standards, or with section repairs, or with self-vulcanizing plug only.
- 5. Failure to rotate the tire at least every 5,000 miles as evidenced by Kumho's Mileage Warranty/Tire Rotation Card (printed in this brochure) or vehicle misalignment.
- 6. Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as misalignment, (a measured tread difference of 2/32nds of an inch or more across the tread on the same tire).
- F. Ozone or weather cracking on tires over four (4) years from the date of the manufacture.
- G. Tires that have been recapped, or retreaded, or regrooved.
- H. Loss of time, or use, inconvenience, or any incidental or consequential damage.
- I. Tires that have been modified by the addition or removal of material or any tire intentionally altered to change its appearance.
- J. Tires unserviceability caused by the tire operation in excess of tire/wheel manufacturers specifications and recommendations.
- K. Tires that are misapplied due to insufficient speed rating, or undersized, or oversized
- L. Tires that have become unserviceable because chemical corrosion, vandalism, chains and flat spotting.
- M. Tires involved in any race related activities.
- N. This limited warranty applies only to the original purchaser and is non-transferable.

### OWNERS OBLIGATION:

In order to be eligible for KUMHO's limited warranty service the owner must:

- A. Present the tire to any authorized KUMHO dealer.
- B. Complete and sign a KUMHO warranty claim form, which is available at any authorized dealer.
- C. Pay the amounts due on a new tire, less the amount of credit, including taxes, mounting and balancing charges and/or the cost of other services ordered.

To locate an authorized KUMHO/Marshal dealer, look in the yellow pages under Tire Dealer, use our web address WWW.KUMHOTIREUSA.COM and refer to the KUMHO Dealer Directory or call (800) HI-KUMHO.

#### OTHER RIGHTS:

This limited warranty gives the owner of KUMHO tires specific legal rights and you may also have other rights, which vary from state to state.



# FOR LIGHT TRUCK TIRES:

Neither Kumho Tire U.S.A., Inc., nor any other tire manufacturer, can guarantee you'll receive a certain number of miles from any given tire. Driving habits, driving conditions, road conditions and vehicle maintenance all play a vital role in the tread life of a tire. However, if a tire does not reach the warranted mileage, and the original owner of the tires has complied with the terms and conditions of the Limited Tread Wear Warranty, KUMHO will replace the tires as follows:

# **II. LIMITED TREAD WEAR WARRANTY**

## FOR PASSENGER RADIAL TIRES:

Pattern	Mileage Coverage	Pattern	Mileage Coverage
KU27	60,000 MILES	KH16	60,000 MILES
KU21	30,000 MILES	KR21	85,000 MILES
716	50,000 MILES	KR22	100,000 MILES
KH20	50,000 MILES	KH30	60,000 MILES

Pattern	Mileage Coverage	Pattern	Mileage Coverage
KL21	60,000 MILES	KL61	60,000 MILES(P-Metric Only
KL51	60,000 MILES(P-Metric Only)	KL63	50,000 MILES(P-Metric Only

- 1. If tread has worn down to the tread wear indicators (2/32nds tread depth) within 72 months from the date of purchase (or manufacturer) or does not deliver the warranted miles of normal passenger use, whichever comes first, Kumho Tire U.S.A., Inc. will make an allowance for unused service towards a comparable new tire, pro-rated on warranted miles.
- The replacement allowance will be calculated by percentage of the warranted miles not received multiplied to the predetermined adjustment price of the tire at the time and place of the adjustment.

Mileage	Percei	nt Custome	er Pays Per	Original V	arranty M	ileage	Mileage Percent Customer Pays Per Original Warranty Mileage						
up to	30k	50k	60k	70k	85k	100k	up to	30k	50k	60k	70k	85k	100k
1,000	3%	2%	2%	1%	1%	1%	51,000			85%	73%	60%	51%
2,000	7%	4%	3%	3%	2%	2%	52,000			87%	74%	61%	52%
3,000	10%	6%	5%	4%	4%	3%	53,000			88%	76%	62%	53%
4,000	13%	8%	7%	6%	5%	4%	54,000			90%	77%	64%	54%
5,000	17%	10%	8%	7%	6%	5%	55,000			92%	79%	65%	55%
6,000	20%	12%	10%	9%	7%	6%	56,000			93%	80%	66%	56%
7,000	23%	14%	12%	10%	8%	7%	57,000	_		95%	81%	67%	57%
8,000	27%	16%	13%	11%	9%	8%	58,000			97%	83%	68%	58%
9,000	30%	18%	15%	13%	11%	9%	59,000	_		98%	84%	69%	59%
10.000	33%	20%	17%	14%	12%	10%	60,000			100%	86%	71%	60%
11,000	37%	20%	18%	16%	12%	11%	61.000	_		10070	87%	72%	61%
12,000	40%	24%	20%	17%	14%	12%	62,000				89%	73%	62%
13,000	40%	26%	20%	19%	14%	12%	63,000	_			90%	74%	63%
14,000	47%	28%	23%	20%	15%	13%	64,000				90%	75%	64%
14,000	47% 50%	28%	25%	20%	18%	14%	65,000				91%	75%	65%
											93%		
16,000	53%	32%	27% 28%	23%	19% 20%	16%	66,000				94%	78%	66%
17,000				24%		17%	67,000						
18,000	60%	36%	30%	26%	21%	18%	68,000				97%	80%	68%
19,000	63%	38%	32%	27%	22%	19%	69,000				99%	81%	69%
20,000	67%	40%	33%	29%	24%	20%	70,000				100%	82%	70%
21,000	70%	42%	35%	30%	25%	21%	71,000					84%	71%
22,000	73%	44%	37%	31%	26%	22%	72,000					85%	72%
23,000	77%	46%	38%	33%	27%	23%	73,000					86%	73%
24,000	80%	48%	40%	34%	28%	24%	74,000					87%	74%
25,000	83%	50%	42%	36%	29%	25%	75,000					88%	75%
26,000	87%	52%	43%	37%	31%	26%	76,000					89%	76%
27,000	90%	54%	45%	39%	32%	27%	77,000					91%	77%
28,000	93%	56%	47%	40%	33%	28%	78,000					92%	78%
29,000	97%	58%	48%	41%	34%	29%	79,000					93%	79%
30,000	100%	60%	50%	43%	35%	30%	80,000					94%	80%
31,000		62%	52%	44%	36%	31%	81,000					95%	81%
32,000		64%	53%	46%	38%	32%	82,000					96%	82%
33,000		66%	55%	47%	39%	33%	83,000					98%	83%
34,000		68%	57%	49%	40%	34%	84,000					99%	84%
35,000		70%	58%	50%	41%	35%	85,000					100%	85%
36,000		72%	60%	51%	42%	36%	86,000						86%
37,000		74%	62%	53%	44%	37%	87,000						87%
38,000		76%	63%	54%	45%	38%	88,000						88%
39,000		78%	65%	56%	46%	39%	89,000						89%
40,000		80%	67%	57%	47%	40%	90,000						90%
41,000		82%	68%	59%	48%	41%	91,000						91%
42,000		84%	70%	60%	49%	42%	92,000						92%
43,000		86%	72%	61%	51%	43%	93,000						93%
44,000		88%	73%	63%	52%	44%	94,000						94%
45,000		90%	75%	64%	53%	45%	95,000						95%
46,000		92%	77%	66%	54%	46%	96,000						96%
47,000		94%	78%	67%	55%	47%	97,000						97%
48,000		96%	80%	69%	56%	48%	98,000						98%
49,000		98%	82%	70%	58%	49%	99,000						99%
50,000		100%	83%	71%	59%	50%	100,000						100%

#### Mileage Warranty Adjustment Table

# ELIGIBILITY FOR LIMITED TREAD WEAR WARRANTY:

1. To make a claim, the owner must present the original customer copy of KUMHO's Mileage Warranty Card (printed in this brochure), which records the date of purchase, name of purchaser, original mileage and identification of the vehicle to an authorized KUMHO dealer.

1		ANTY / TIRE ROTA	TION CARD	Nº
KUMHO TIRES <sup>®</sup> PATTERN:		GE COVERAGE:		11.
NAME	Size:	TIRE FORCHASED	STORE NAME	
STREET	Q'ty:		STREET	
CITY	Date:		CITY	
STATE ZIP	Dealer I	nvoice #	STATE	ZIP
CAR MAKE	MODEL	. YI	EAR	LIC. NO.
Nº N	vō	Nº.	Nº.	Nº.
SERIAL NO. SEF	RIAL NO.	SERIAL NO.	SERIAL NO.	SERIAL NO.
ODOMETER READING	ODOMETER READING	ODOMETER READING	ODOMETER READING	ODOMETER READING
ONON		ON	ON	ON
OFF OFF	DATE	OFF	OFF	OFF
ON ON	DATE		ON	ON
OFF OFF			OFF	OFF

- 2. This limited tread wear warranty applies only to the original owner and is non-transferable.
- 3. Applicable taxes and costs of mounting and balancing and any other service charges are payable by the owner.
- 4. The owner must rotate the tires every 5,000 miles.
- 5. The following are exclusions to the Limited Tread Wear Warranty:
- Tires branded "NA", "Blem", etc.

 Tires exhibiting uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as misalignment, (a measured tread difference of 2/32nds of an inch or more across the tread on the same tire).

· Tires worn-out or damaged due to:

Improper inflation, improper mounting, uneven wear, overloading or off-road driving, run flat or racing, accident, fire or chemicals, use on RV or commercial vehicle, vandalism or gross abuse, defective mechanical condition of vehicle, road hazard damage (puncture, cut, impact break, etc.), and lack of tire rotation.

## III. ROAD HAZARD PROTECTION

Every KR21 steel belted radial passenger tire that has been damaged due to normal road hazard conditions and cannot be repaired during the first 25% of the usable tread, will be replaced free of charge with an equivalent KUMHO Tire. Tires that reflect damage due to continued run flat or acute under-inflation are excluded.

# IV. 24-HOUR ROADSIDE ASSISTANCE

The KR21/KR22/KU27 has a 24-hour Roadside Assistance Service Coverage. This coverage extends 2 years from the date of purchase.

# V. CASING CREDIT

1. Casing of KUMHO radial truck tires are warranted to remain serviceable up to the second retread.